

Glenfield Community Centre Incorporated
Presentation Notes for Kaipātiki Local Board Delegation
6 September 2023
For the period July 2022 to June 2023

Slide 1: Presentation Title



Kia ora—Ko Nigel Green toku ingoa. My name is Nigel Green and I am the Manager of the Glenfield Community Centre.

Slide 2: Thriving Communities Strategy on a page:

This presentation draws on the recently released “*Nga Hapori Momoho/ Thriving Communities Strategy 2022-2032*” released by Auckland Council’s Connected Communities that will be the keystone for community reporting going forward.



Slide 3: What does Community Wellbeing look like?

In particular, the key themes identified in the strategy around what constitutes community wellbeing:

- Celebrate Diversity & Build Cohesion
- Strengthen Community Voices
- Promote Health & Wellbeing
- Foster Te Ao Māori
- Address Inequities & the High Cost of Living
- Support Community Events & Programmes
- Promote Community-led Approaches
- Increase Employment, Social Procurement & Social Enterprise
- Improve Relationships, Communications & Engagement
- Expand Place-based Approaches
- Provide More Support for Community Groups
- Community Venues & Facilities



Slide 4: Strategy and Wellbeing Outcomes:

When you combine the two you can see the purpose of the strategy is to inform and support these wellbeing outcomes and that will form part of our work-plan moving forwards alongside your yet to be released updated Local Board Plan.



Slide 5: Our Vision Purpose and Values:

Before we review some of the ways our Centre has supported community wellbeing over the past year, I would just like to should remind everyone of our Centre’s strategic Vision, Purpose and Values.

Our Vision: *Ko ta Hapori tō mātou Pokapū: Community is at our Centre’.*

Our Purpose: *“To support and enhance our community by making space to bring individuals and groups together to provide services and resources that meet community need.”*

Our Values: *“Support Community / Provide Services / Build Connections.”*



Our Governance recently conducted a Strategy Workshop with the assistance of Sandy Thompson from LEAD to review our strategic focus for the next three years and the result of this work will be launched at our AGM in November, to which you are all invited.

Slide 6: Our Users:

This next slide shows a portion of the various groups that regularly access our facility.



Slide 7: Our Stakeholders and Partners:

This slide shows some of the ongoing relationships we maintain with community groups across the Kaipātiki Ward and Tāmaki Makaurau.



Slide 8: CDAC Statistics Data: Booked Hours

These next slides give you a better idea in terms of the utilisation rates of the facility in terms of the hours Booked and the number of Participants over the last five years. Note this data does not capture utilisation by our Tenant Groups or persons who come in for other purposes. We capture some of that data separately. The effect of Covid-19 on utilisation is pretty stark.

BOOKED HOURS

	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024	Total
Jul		324	547	406	486	1763
Aug		195	395	444		1034
Sep		206	0	407		613
Oct		359	20	411		790
Nov		528	0	453		981
Dec	167	215	93	278		753
Jan	140	215	144	208		707
Feb	254	420	216	515		1405
Mar	278	445	320	702		1745
Apr	0	492	239	427		1158
May	33	790	589	731		2143
Jun	172	726	477	623		1998
Total	1044	4895	3040	5605	486	15070

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Slide 9: CDAC Statistics Data: Participants

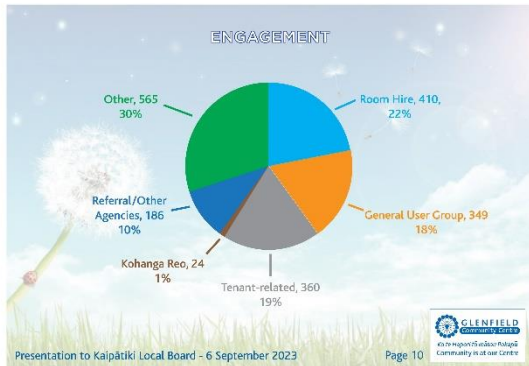
PARTICIPANTS

	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024	Total
Jul		1985	2587	1627	2039	8238
Aug		1090	2179	1793		5062
Sep		507	0	1749		2256
Oct		1968	16	1812		3796
Nov		2685	0	1824		4509
Dec	1006	1114	439	1283		3842
Jan	699	1281	875	985		3840
Feb	1320	1930	838	2121		6209
Mar	1273	2065	1087	2705		7130
Apr	0	2110	946	1662		4718
May	69	3659	1913	2742		8393
Jun	828	3520	1274	2446		8068
Total	5195	23924	12154	22749	2039	66061

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Slide 10: Engagement

This slide shows some of the other interactions we have with walk-ins who literally ask us anything in terms of information around where to find the Library or CAB, pay their Rates, need to access a food bank, or ask questions about our various Tenants.



However we are more than simply a “venue for hire” and take seriously our commitment to improving community wellbeing. The following are some highlights where we were able to support people over the year.

Slide 11: Celebrate diversity and build cohesion:

“Celebrate diversity, support greater intercultural connections and cohesion across diverse communities with tangata whenua as Treaty partners.”

Example: Matariki Event and resources



We collaborated with Te Kōhanga Reo o Ngā Tikanga Pono, English as a Second Language Partners and Glenfield Library to construct a series of teaching and demonstration aids by way of one metre square corflutes depicting each of the stars of Matariki and explain their cultural significance. This was based on a teaching resource produced by Te Wananga o Aotearoa.

The signs are in Te Reo, English and Mandarin and hung in our courtyard where they were used as teaching aid for the English as a Second Language classes and the public. They remain in good condition and can be loaned out to other community facilities in the future. In addition, we also produced a set of masks based on the same resource for the children to colour in and wear during the festival.

Slide 12: Strengthen community voices:

“Strengthen civic participation, particularly empowering youth, democratic decision-making and representation.”

Example: Meet the Candidates, 2023 Census



We hosted the candidates standing for the North Shore Ward for Auckland Council, as a free event open to the Public to give the public the opportunity to meet and grill their potential Councillors.

We made a point of talking with our three English as a Second Language providers (Te Pukenga - Manukau Institute of Technology, Literacy Aotearoa, and English Language Partners), so they would work with their students to ensure as many people as possible were able to complete the Census paperwork. And we will be doing something similar in the lead up to the General Election.

Slide 13: Support community events and programmes:

“Increase the amount of local community events and programmes to support greater community cohesion and wellbeing.”

Example: Book Fair, Glenfield ANZAC Commemoration



We continue to support Rotary Kaipātiki’s Annual Charity Book Fair by fielding requests around taking donations, assisting with advertising and collections. Besides raising money for charity work in and around Kaipātiki, this event also recycles books in an environmentally appropriate way and in 2022, the fair sold over 11,000 books and raised \$17,000 to support the local community. Some of the remaining books were borrowed by Glenfield Library to make a “Xmas Tree” which graced their foyer around the holiday period, while others went to free little libraries, kindergarten, De Paul House and other community groups.

While i the ANZAC commemoration may return to being run and funded by Community Groups including KCFT and the Centre, the Centre Manager became the main point of contact for organising the various aspects of the 2023 event alongside the Hillcrest Lions and with the support of our Office Administrator. Feedback about this has been provided to the Council staff who were managing the civil events at Northcote and Birkenhead, and an event plan devised to provide a run sheet for future commemorations, as there is a lack of documentation and there are a lot of groups and individuals involved in the day. The feedback received from those in attendance is the event was well managed and very enjoyable. A copy of the debrief report was made available to Local Board members separately.

Slide 14: Improve relationships, communications and engagement:

“Focus on building good relationships with communities and improve community engagement and communications tools and practices.”

Example: Kaipātiki Konnect, Community Billboards



The Community Houses relaunched our “Kaipatiki Konnect” on Facebook and will be using this as a joint resource to advertise events and activities around the Ward.

We took over the management of the bookings for the six community billboard locations around the Ward in 2020 when their Local Area Board office closed. So far, fifteen groups, not counting the other Community Houses or Local Board, are listed as running events in 2023. We even lent out our electric drill and provided screws so Jess Brunette, your Local Communications Specialist, could erect and remove the recent Local Board submissions billboards 😊

Slides 15, 16: Bringing it all together:



There are other examples that are provided in the associated notes that accompany this presentation around other areas of Wellbeing we support that the Board members can review at their leisure.

And, if we look back at the strategy, we feel we are well-placed going forwards to continue to support our Thriving Communities, after-all “Ko te Hapori to matou Pokapu – Community is at our Centre”.

Slide 17: Questions?



Additional Community Wellbeing Examples:



Promote community-led approaches:

“Employ community-led approaches that recognise the knowledge, wisdom, and skills of communities and what diverse communities value (such as church and family).”

Example: Glenfield Santa Event

We are working with KCFT to develop an alternative to the Glenfield Santa Parade as there is little appetite in the community to relaunch this event, the health and safety compliance around floats and children is proscriptive and the cost of the traffic management plan is outside current budget parameters.



Increase employment, social procurement and social enterprise:

“Provide greater support for social enterprises and employment pathways through employment and communications tools and practices.”

Example: Anabelle David—Cheesemaker

Our Centre’s Commercial Kitchen has been the home of an award-winning Cheesemaker for the past three years. She is another example of a food provider who we helped support while they were growing their business, and she has spread her wings and shifted to larger premises.

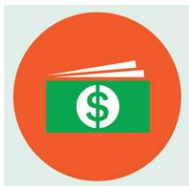


Expand place-based approaches:

“Increase focus and support for place-based approaches. Recognise the importance of whakapapa and connections to place for iwi and hapū.”

Example: Providing ECE space for Te Kōhanga Reo o Ngā Tikanga Pono

We have been extremely fortunate to have Te Kōhanga Reo o Ngā Tikanga Pono occupy space here after we were forced to close our Glenfield Early Learning Centre as a consequence of the pandemic. We have collaborated with them around Matariki and look forward to other ways we can support the learning of the tamariki while supporting their whanau.



Provide more support for community groups:

“Improve understanding, access, and availability for different type of support, grants and funding for communities provided by Council and others.”

Examples: Umbrella funding for Hillcrest Reserve Little Library, Glenfield Community Knitters, ANZAC Wreaths

We continue to support local groups who would otherwise be exempt from grant funding by acting as a funding umbrella for them. This has allowed groups like the Local Board and RSA Birkenhead to support the installation of a Little Library at hillcrest Reserve and for the Glenfield Community Knitters to buy wool for knitting for Hospice, Plunket and the production of 6 ANZAC wreaths for use at various commemorations around the Ward.



Community venues and facilities:

“Improve provision and accessibility of community venues and facilities, including libraries, parks and green spaces.”

Example: Free Little Library

Our Free Little Library continues to be popular with the locals who regularly come and go and it is fun to watch the books as they turnover all the time. Our thanks to Glenfield Library and Rotary Kaipātiki for helping support this service.



Promote health and wellbeing:

“Promote health and wellbeing by increasing support and advocacy for social and health services, reducing harm and enabling people to have active and fulfilling lives, which should be underpinned by a healthy environment.”

Example: Community Emergency Response Network

In light of the flooding disasters In January and February, Community Houses stepped up to help support the victims and provide vital information to the public. We will be working together to develop an emergency response network so clear communication will be available in the event of future climate events.



Address inequities and the high cost of living:

“Address barriers to inclusion, including reducing inequities including digital inclusions, and find new and innovative ways to help address the high cost of living.”

Examples: Food insecurity and community gardens, Wilson Special School

A Recent ANCAD report into Food insecurity in Kaipātiki highlights the need for community groups to share and develop resources that will help address this growing problem. We continue to develop our demonstration community garden to educate people in growing in small containers, using recycled products, worm farms, composting, irrigation systems and water storage.

For the past five years we have hosted a Wilson Special School Student from Glenfield College to volunteer here at the Centre. They have tendered the community garden, stocked the Free Little Library and helped with basic administration duties. They gain direct experience dealing with and around the public and have always been a joy to work with and support.